

Return Material Authorization (RMA)



Retailer

Palisis AG
Zürichstrasse 98
8600 Dübendorf
Switzerland

+ 41 (1) 44 - 533 40 - 40
+ 41 (1) 44 - 533 40 - 49
support@palisis.com
www.palisis.com

Service Company

CONCEPT International
Zweibrückenstr. 5-7
80331 München
Germany

+ 49 (0) 89 - 961 60 85 - 30
+ 49 (0) 89 - 961 60 85 - 85
support@concept.biz
www.concept.biz

Palisis Agent: _____ Ticket-No: _____

Phone: _____ Fax: _____ E-Mail: _____

Palisis

Company: _____ Customer-No.: _____

Address:

Contact Person: _____

Phone: _____ Fax: _____ E-Mail: _____

Customer

Warranty, purchase date _____

No fault warranty

Dead on Arrival Swap

Wrong item Swap

Repair Option 1: Send estimate first; Cost: 39 € will be credited up on repair

Option 2: Repair up to _____ €

Detailed error description or reason

Palisis-ID: _____

Product

Eingangsdatum: _____ Ausgangsdatum: _____ Mitarbeiter: _____

Fehlerbehebung:

CONCEPT International